

ARB Formal Hearing Process

The Orange [Appraisal Review Board \(ARB\)](#) is an independent body of citizens tasked with resolving disputes between property owners and the appraisal district. The ARB reviews evidence and hears testimony to resolve protests that were not settled during the informal process.

During an ARB hearing, both the property owner and a representative from the appraisal district will present their evidence and respond to questions from the ARB panel. After the presentations, the panel will make a decision on the protest. Hearings generally last 15 to 20 minutes, and the property owner will receive a Notice of Final Order via certified mail approximately three to four weeks later.

Property owners can participate in hearings in several ways:

- **By Phone:** Property owners can present their case remotely via phone.
- **By Affidavit:** Property owners may submit their evidence and arguments in writing by affidavit.
- **In Person:** Property owners can attend an in-person hearing at OCAD's office.

All property owners who file a protest will be given their evidence packet before their hearing.

At least 15 days prior to the hearing, the Orange ARB will contact property owners with the scheduled date and time of their hearing. This notice will also provide instructions on how to participate in a phone hearing, submit an affidavit, or request an in-person hearing. Property owners who choose electronic communication will receive this information through the online portal. If the scheduled hearing date or time is not convenient, property owners can request a reschedule. If you wish to be represented by someone else, such as a family member, neighbor, or friend, you must complete the Appointment of Agent form, available in our forms library.

Property owners who wish to appeal the ARB's decision can do so through binding arbitration or by filing an appeal in District Court.